CY 2025 Real World Testing Report for TenEleven

Executive Summary

This is the test report for CY 2025 real world testing for our TenEleven certified eCR solution. This is the companion document to our CY 2025 real world test plan that described our approach for conducting real world testing in CY 2025 and the testing measures we employed.

Our findings show that EHR is working in our production as it was certified. Following the ASTP/ONC enforcement discretion guidance, we are only reporting on our FHIR and API measure, which was measure #10 from our test plan. We elected to not report the other measures to devote more time to completing the HTI-1 certification updates. We appreciate the government's efforts to reduce regulatory burden.

Our signed attestation of compliance with the real world testing requirements is on the following page.

Developer Attestation

This Real World Testing report is complete with all required elements, including measures that address all certification criteria and care settings. All information in this plan is up to date and fully addresses the health IT developer's Real World Testing requirements.

Authorized Representative Signature:

Kathy Bunker

DATE

01/30/2026

General Information

Developer Name: TenEleven Group

Product Name(s): electronic Clinical Record (eCR)

Version Numbers(s): 2.4

Certified Health IT Criteria: 315(b)(1)-(3), (b)(10), (b)(7)-(9); (c)(1)-(3); (e)(1); (f)(1)-(3), (f)(5); (g)(7), (9)-(10)

Product List (CHPL) ID(s) and Link(s):

- 15.04.04.2861.Elec.22.00.1.181231
- https://chpl.healthit.gov/#/listing/11200

Developer Real World Testing Page URL: https://10e11.com/onc-real-world-test/

Timeline and Milestones for Real World Testing CY 2025

- <u>Milestone 1Q-2025:</u> Health IT system is fully enabled for use in real world testing.
  - <u>STATUS:</u> MET
- <u>Milestone 3Q 2025.</u> Begin making plans to collect data for RWT measures. If necessary, engage clients to ask for their support and participation in real world testing.
  - <u>STATUS:</u> MET
- <u>Milestone 4Q-2025.</u> During the last quarter of the year, the CY 2025 real world test report will be completed according to ONC and ONC-ACB requirements and expectations.
  - <u>STATUS:</u> MET

Standards Version Advancement Process (SVAP) Updates

For CY 2025 RWT testing, we did not do any SVAP updates but used the current standards required in the certification criteria.

Standard (and version)	All standards versions are those specified in certification criteria.
Date of ONC-ACB notification (SVAP or USCDI)	N/A
Date of customer notification (SVAP only)	N/A
USCDI-updated certification criteria (and USCDI version)	The plan documents the support of all USCDI v1 data elements.

RWT Measure #10.   Number of Applications/3rd Party Systems using API Capabilities

Associated Criteria: 315(g)(7), (g)(9)-(g)(10)

Measurement Description

This measure will determine how many 3rd party systems or applications are integrated and using the EHR's FHIR API interface. This measure will allow us to verify our certified API is working with 3rd party applications to access USCDI patient data.

Care Settings

Our EHR is designed explicitly to support clinicians treating patients in the mental health and substance use space and our measures were developed for that audience.

Testing Results

Testing Metric/Measurement: number of API applications connected to our system for patient access

> *Total: 0 for all clinics during 2025*

Alternative Test: Synthetic Test Patient Data Access via FHIR API Query

> *Synthetic Test Patients: 10*

> *FHIR API Queries: 10 total; Success Rate 10/10 = 100%*

Analysis and Key Findings

The results align with the feedback we received from our clinician community that they do not use this functionality regularly in their practices. We have integrated with a relied upon software application ConnectEHR +BulkFHIR (Version FHIR4-B) and verified it is working in production.

Because of the lack of use, we did additional internal testing of this functionality in our production-simulated dev environment. We tested our FHIR API functionality in a production setting to verify it is still working.

Non-Conformities or Errors Discovered

During our testing, we did not discover any errors or criteria non-conformities.

Changes for this Measure from Original RWT Test Plan

As noted above, we added a compliance test to this measure given its low use results from customers. Given the nature of this testing, we believe it has a low impact on the outcome of our real world testing initiative and is an acceptable alternative.